

“HR Reset: Succeeding in a Post-Pandemic Workplace”

March 9-11, 2021

Virtual (All times listed are Eastern Time)

Meeting Objectives

- Deliver relevant content to meet the evolving demands of human resources in the convenience store industry
- Share ideas to drive innovation in our profession and within our organizations
- Define actions attendees can take to drive higher levels of employee engagement and business performance
- Encourage connection with HR colleagues
- Build skills and human resources competencies to support professional development
- Provide tangible “takeaways” and tools for attendees
- Create opportunities to explore vendor partnerships that support your HR strategic and operational goals

March 9, 2021

External Factors Impacting Our Industry

<p>Welcome, Introductions and A Look Back  <i>Erin Pressley, CAE, Vice President, Education &amp; Media, NACS</i>  <i>Joanne M. Loce, Managing Partner, Fortify Leadership Group</i></p>	<p>10:00-11:00</p>
<p>NACS State of the Industry/Research Updates  <i>TBD</i>  <i>Jayne Gough, PMP, Analyst, NACS</i></p>	<p>11:00-12:30</p>
<p>Lunch/Informal virtual networking</p>	<p>12:30-1:00</p>
<p>Legal and Legislative Update: What We Know, What We Anticipate, and What We Can Do  <i>Fisher Phillips LLP</i>  <i>Jon Taets, Director, Government Relations, NACS</i></p>	<p>1:00-2:15</p>
<p>Wrap Up/Virtual Networking</p>	<p>2:15-3:00</p>
<p>Vendor Expo  <i>See demos of products that can help solve your HR needs</i></p>	<p>3:00-4:00</p>

March 10, 2021

Building Great Organizations

<p>Recap of Day 1/Day 2 Kick off</p>	<p>9:45-10:00</p>
<p>Breakout 1A: Attracting and Recruiting Employees</p>	<p>10:00-11:00</p>
<p>Breakout 1B: Using an Employee Value Proposition to Attract Talent</p>	<p>10:00-11:00</p>
<p>Breakout 2A: HR 101 – Welcome to the C-Store Industry</p>	<p>11:00-12:00</p>

Breakout 2B: Using Culture to Drive Employee Engagement	11:00-12:00
Lunch/Information virtual networking	12:00-1:00
Building a More Inclusive Workplace <i>Stephanie Piimauna, Director of Inclusion &amp; Diversity, Gilead Sciences</i>	1:00-2:00
Panel: Differentiating Yourself Through Total Rewards	2:00-3:00
Vendor Expo <i>See demos of products that can help solve your HR needs</i>	3:00-4:00

March 11, 2021  
Building Leadership

Day 3 Kick off	9:45-10:00
Breakout 3A: Training and Manager Development	10:00-11:00
Breakout 3B: Building a Leadership Pipeline	10:00-11:00
Personal Development: Prioritizing Personal Health	11:00-12:00
Breakout 4: Lunch/Roundtable by Store Size	12:00-1:00
Panel: Community Leadership	1:00-2:00
Professional Development: Leading Change in a post-COVID world	2:00-3:00
Wrap Up <i>Joanne M. Loce, Managing Partner, Fortify Leadership Group</i>	3:00-3:15