Convenience Summit Europe
See you next year at Dublin, Ireland

**Ideas 2 Go – Berlin Self-Guided Pre-Reception Walking Tour**
16.30 - 18.00
Walking Tour Briefing
16.00 – 16.30

Co-Hosted by NielsenIQ
NACS European Convenience Retail Awards Post-Gala Reception
Gilbarco Veeder-Root
Dover Fueling Solutions
The Coca-Cola Company

**NACS European Convenience Retail Awards Gala**
19.45 – 22.30
Jump to Awards Gala

**Gala Reception**
NACS European Convenience Retail Awards
18.45 – 19.45
Henry Armour, NACS
What Have We Seen? What Have We Learned?
Jordi Rua Gonzalez, Microsoft
The Future of Technology and Its Impact on C-Retail
Berta Cabello Calvo, Repsol
A Newfound Future for Liquid Fuels
Dennis Schwedhelm, McKinsey & Company
Connecting Driver and Retailer in an Autonomous-Driving World

Jump to Session Descriptions

**GENERAL SESSION: The Future of Mobility**
Networking Break and Exhibit Stands
10.40 – 11.10
Murat Zengin, Opet
Rafał Rudzki, Zabka
Henry Armour, NACS
Mark Wohltmann, NACS
Welcome Remarks
10.50 – 11.20
Dr. Denita Whitelock, Meraki Creative Therapies
Rebekah Duncalfe, Meraki Creative Therapies
Nordal Cavadini, Oliver Wyman
The Future Dimensions of the Convenience Offer
Henry Armour, NACS
Are Shaping Our Industry Most?

Jump to Session Descriptions

**GENERAL SESSION: Winning the Future**
Networking Break and Exhibit Stands
15.50 – 17.00
Siobhan Grimes, Maxol Group
Labour Recruitment: The Implications of Moving from Being
Andrew Thornton, Heart in Business
From Hitting Your Company
Zeynep Ton, Good Jobs Institute and MIT
Labour Productivity

Jump to Session Descriptions

**GENERAL SESSION: How to Solve the Labour Puzzle**
13.50 – 15.20
Markus Laenzlinger, Migrolino
Sebastian Becker, Migrolino
Unmanned, Delivery, Click & Collect, Drive-Thru…We Have It All!
Victor Paterno, 7-Eleven, Philippines
Convenience Plus—From Impulse to Center-Aisle
Mark Wohltmann, NACS
How Convenience Retail Is Rapidly Expanding Its Offer Across Asia

Jump to Session Descriptions

**General Session Program**
9.00 – 10.50
Registration Open
10.50 – 11.20
Welcome Remarks
11.20 PM – 12.50
Markus Laenzlinger, Migrolino
Henry Armour, NACS
Interview With the Award Winner
2022 NACS European Convenience Retail Awards Finalists Video
2021 Best of the Best Award:
Markus Laenzlinger, Migrolino
Henry Armour, NACS
Interview With the Award Winner
2021 Sustainability Award:
Circle K, Norway
Jesper Østergaard, Reitan Denmark
Henry Armour, NACS
A Conversation With the 2019 Convenience Retailer of the Year

Jump to Tuesday, Wednesday, Thursday, or Friday Sessions

THURSDAY, 2 JUNE 2022
8.00 – 16.00
Registration Open
9.00 – 10.40
Registration Open
10.50 – 11.20
Welcome Remarks
11.20 PM – 12.50
Markus Laenzlinger, Migrolino
Henry Armour, NACS
Interview With the Award Winner
2022 NACS European Convenience Retail Awards Finalists Video
2021 Best of the Best Award:
Markus Laenzlinger, Migrolino
Henry Armour, NACS
Interview With the Award Winner
2021 Sustainability Award:
Circle K, Norway
Jesper Østergaard, Reitan Denmark
Henry Armour, NACS
A Conversation With the 2019 Convenience Retailer of the Year

**GENERAL SESSION: Future Dimensions of the Convenience Offer**
13.50 – 15.20
Markus Laenzlinger, Migrolino
Sebastian Becker, Migrolino
Unmanned, Delivery, Click & Collect, Drive-Thru…We Have It All!
Victor Paterno, 7-Eleven, Philippines
Convenience Plus—From Impulse to Center-Aisle
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Jump to Session Descriptions