## **Personal History/Information**

- Charles Austin Skaggs, born January 1979 in Arlington, TX.
- Married to Jessica Schmieg Skaggs, May 2002
- 1 Daughter (Samantha 11), 1 Son (Charlie 8)

## **Education**

- Georgetown High School, Georgetown TX in 1989
- Bachelor of Arts from Baylor University, WacTX in 2001
- Masters of Science from Mercer University, Macon GA in 2005

## **Career History**

## Entire career with PDI

- 2002 Hired as a Technical Writer
- 2004 Promoted Professional Services Consultant
- 2007 Promoted Customer Service Consultant
- 2010 Promoted Community Manager
- 2012 Promoted Manager of Community and Education
- 2014 Promoted Vice President of Marketing
- 2016 Promoted Vice President of Professional Services

Served last 7 years on PDI management team