

Press release

22 February 2024

MAES Automates Maintenance Management Across 300 Forecourts With Urgent

Techniche today announced that Belgian forecourt operator MAES has selected Urgent, its maintenance and asset management product, to support the efficient operation of the MAES network of unmanned forecourts. MAES is one of the leading independent energy companies in Belgium and operates 300 unmanned forecourts across the country.

MAES will use Urgent to automate the maintenance management of assets across its forecourts, convenience shops and car washes to increase asset reliability and availability. Urgent will support MAES' drive to improve the customer experience on its forecourts, increase operational efficiency and reduce overheads across its maintenance operation.

Gilbert van Rens, CEO, MAES Energy and Mobility said: "Managing and maintaining a large network of unmanned fuel stations presents a unique set of operational challenges, particularly in terms of addressing maintenance issues promptly. Our commitment to customer satisfaction means we must ensure our forecourt equipment is available to customers when they visit our site."

"We understood the imperative to introduce a maintenance management platform to support and streamline our maintenance operations, improve visibility of maintenance on our sites and manage our planned preventative maintenance. We chose Urgent to meet our immediate operational needs and to support our business as we plan for future growth."

Daryn Edgar, CEO, Techniche commented: "We're proud to be working with MAES, a European pioneer of unmanned forecourts, and supporting the company on its digital transformation journey. Effective, automated maintenance management processes are essential for MAES in terms of building a brand known for customer service and well-maintained fuel stations."

About MAES

MAES Energy and Mobility is one of the leading independent energy companies in Belgium, with over 300 service stations operating under the brands MAES, ESSO, and SHELL, along with 25 shops under the l'Unique brand. This extensive network illustrates MAES' commitment to delivering quality fuel solutions and convenience to customers nationwide.

For more information visit: www.maesmobility.be

About Techniche

Techniche is a global technology company with offices in the UK, US and Australia. The company has been at the forefront of automating the maintenance of critical assets and monitoring the IT networks of customers for almost 25 years, trusted by FTSE 100 and Fortune 500 companies, in addition to governments around the world. Customers include BP, AECOM, Q8, EasyGo, Walmart and BNP Paribas.

Core products include Urgent, used at over 40,000 fuel retail and convenience sites in 30 countries to manage the maintenance of critical assets; Techniche EV, which automates the maintenance of charge points to improve uptime; and Statseeker, which discovers and monitors assets on IT networks.

For more information visit: www.technichegroup.com

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